

## MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service




Month	January 2024	Report date	31/01/2024	Person	Steve Shaw
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This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

To find what else the BID does to make Manor Royal a safer place see [www.manorroyal.org/security](http://www.manorroyal.org/security)


### Ranger Reports

Report type: Street Cleanliness	
<b>Commentary</b>  Broken sign found at stop lights next to Kwik Fit	<b>Photo (if relevant)</b> 

Report type: Property damage / Vandalism	
<b>Commentary</b>  Crompton Way  Graffiti located in places on the Green lane Subway	<b>Photo (if relevant)</b> 


## MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

Report type: Crime	
<b>Commentary</b>  Acorn Retail Park <b>Type</b> Crime  <b>Details</b> attempted theft at Wickes and then M&S - responded	<b>Photo (if relevant)</b> 


Report type: Fly Tipping	
<b>Commentary</b>  Hydehurst Lane  A large amount of rubbish found on Hydehurst lane in the wooded area  Tinsley Lane North Numerous old tyres in the bushes of 8 Space	<b>Photo (if relevant)</b> 

Report type: Criminal / suspicious behaviour	
<b>Commentary</b>  Crompton Way  informed by XXXX unit X Crompton fields of a group of cars driving fast and skidding around the car parks and roads and has damage wooden posts and an electrical meter box	<b>Photo (if relevant)</b> 


## MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT


	Report Type: Street Cleanliness
<b>Commentary</b>  Manor Royal Road  A large piece of metal found in the wooded area opposite the tagging point of Crawters brook	


	Report Type: Graffiti
<b>Commentary</b>  Manor Royal Road  Arrow point EQ building on the corner of manor Royal road graffiti found on walls the building is accessed by Regus Churchill court	 

	Report Type: Abandoned Vehicle
<b>Commentary</b>  Newton Road  Abandoned vehicle down the side of unit 18 RAC Engineering the bell centre Notice has already been placed on the vehicle	


## MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

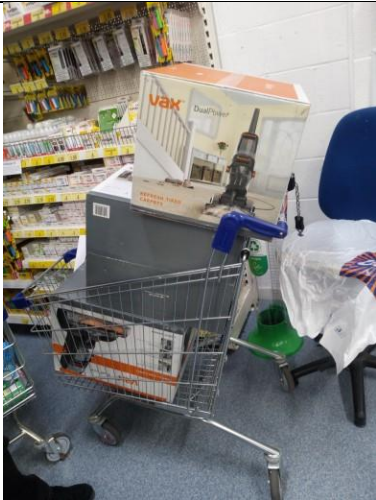
	Report Type: Graffiti
<p><b>Commentary</b></p> <p>Gatwick Road</p> <p>The electrical units on Gatwick road on the corner of Tinsley Lane north graffiti found</p>	


	Report Type: Parking Issues
<p><b>Commentary</b></p> <p>James Watt Way</p> <p>Several vehicles has been parked at the above business location mentioned, it's a possibility that they are Airport long stay vehicles. There were not so many parked in the location a few days ago.</p>	

	Report Type: Caravans or sleeping In vehicles
<p><b>Commentary</b></p> <p>Tinsley Lane North</p> <p>Regarding the caravan parked in the above location.Have managed to spoke with the owner who informed me that he is from up north, but he is doing some temporary work with the local bus company. So he will be around for some time, and also he assured me that he will keep the area clean and tidy.</p>	

## MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT


	Report Type: Broken Sign
<p><b>Commentary</b></p> <p>Woolborough Lane</p> <p>Damage Sign found at the above location.</p>	 A photograph showing a broken signpost leaning against a building with a corrugated metal roof. The signpost is tilted at an angle, and the ground in the foreground is covered with dry leaves and grass.

	Report Type: Crime
<p><b>Commentary</b></p> <p>B&amp;M <b>Recovery</b> £100 - £1000</p> <p><b>Details</b> Received a call from B&amp;M regarding x3 female's, who was trying to conceal over £354 worth items but was stopped by staff members.</p>	 A photograph of a shopping cart filled with various items, including a large box of Vax cleaning products, in a store aisle. The cart is positioned next to a blue chair and a green stool.

	Report Type: Abandoned vehicles
<p><b>Commentary</b></p> <p>Royce Road</p> <p>These 2 vehicle's has been observed in the above location without any movements unsure the reason why.</p>	 Two photographs of abandoned vehicles at night. The left image shows a dark-colored car with the license plate 'RE11 NXC'. The right image shows a light-colored car with the license plate 'GF06 VRV'.

	Report Type: Theft
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## MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

<b>Commentary</b>  Newton Road <b>Type</b> Anti social behaviour  <b>Details</b> I was approached by a member of staff from XXXX, telling me about a theft that happened yesterday at 21.30 the company had a Roof beacon stolen from the top of one of there cars, CCTV has been checked the number plate is not legible but the clothes can be seen, the suspect was wearing a camo jacket, grey joggers, black shoes/ Trainers and black helmet, on a black and silver motor bike. The person on the bike firstly was looking through different bins then made is way over to the car owned by XXXX and stole the lights from on top. checking other businesses to see if they can pick up the bike rider for plates	
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	Report Type: Street Cleanliness
<b>Commentary</b>  Metcalf Way  bin over flowing rubbish left on the outside of the bin, empty beer cans in the bushes opposite Tag point	

	Report Type: Graffiti
<b>Commentary</b>  London Road  Graffiti found on the benches outside Wickes London road side also litter around the same benches	

## MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

	Report Type: Graffiti
<b>Commentary</b>  Woolborough Lane  Graffiti found in places on the Woolllbrough Subway.	


	Report Type: Damaged Verge
<b>Commentary</b>  Kelvin Lane  Damage drain located at the entrance of Kelvin Lane	

	Report Type: Crime
<b>Commentary</b>  County Oak Retail Park <b>Type</b> Crime  <b>Details</b> Received a call on the radio to attend B&M, regarding a suspected female shoplifter. Upon arrival we could here shouting coming from the rear of the store. We then then proceeded to the location of where the was noise were coming from. There we saw the security in B&M having a heated discussion with a female whom was shouting at the top of her voice. Apparently she was caught shop lifting before inside the shop, we managed to descalate the situation and asked the female to leave the store which she did without any further issues. Once she left the premises she got into a Nissan car that was waiting for her. For any further evidence footage of the incident can be found on the bodycam. Acorn Retail Park <b>Type</b> Crime	




## MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

	Report Type: Crime
<b>Commentary</b>  Acorn Retail Park <b>Type</b> Crime  <b>Details</b> Whilst on foot patrol at Aldi we were approached by a member of staff, who informed us about attempted theft of a mobile phone, from a customer inside the shop. According to reports received, x2 unknown males who was wearing hoodies attempted to take a female phone whilst she was paying for her items at the self check - out till. According to witness only when the female 's screamed that was when the male's exited the store, but was still waiting outside the shop.Upon arrival we could see one unknown male riding away from the scene on a push bike. We then went inside the store and spoke to the two female victims about what has just happened. But they could only remember one male who tried to take her phone, no identity was received reasons are both males were all hooded up. One of the staff did phone the police regarding the matter but on 101 no emergency we did advise the store that this should of been 999 due to the nature of crime Ref no -1015170124. Staff in the store were left shaken and confused, but we assured them that they can carry on as normal, as we were here to support them. We then escorted the female's to their vehicle that was parked inside the Acorn Carpark, then stood down and returned back to normality without any further issues.Tomorrow Matt will attend the store, to retrieve any outstanding information like CCTV footage that could be relevant to this incident, the manager was advised to place this on DISC, to which he replied that he would do. Aldi  <b>Details (Optional)</b> We were asked to drop a female member of staff from the above location. Reason are- she had witnessed the attempted theft of a customer mobile phone inside the shop earlier. We then dropped her home making sure she was safe then stood down and returned back to normality, without any further issues.  <b>Type of Patrol</b> Car Patrol	

	Report Type: Crime
<b>Commentary</b>  Acorn Retail Park <b>Type</b> Crime  <b>Details</b> The crime that happened yesterday Wednesday the 17th the photos are taken from ALDI CCTV today Thursday the 18th CCTV shows it was actually 3 males attempting to steal mobile phones from a member of public shopping in Aldi police aware of the crime as it did go through 999 not 101.	

	Report Type: Broken Sign
<b>Commentary</b>  James Watt Way  sign post has been hit on James watt way by cook and son opposite Balfe's	
	


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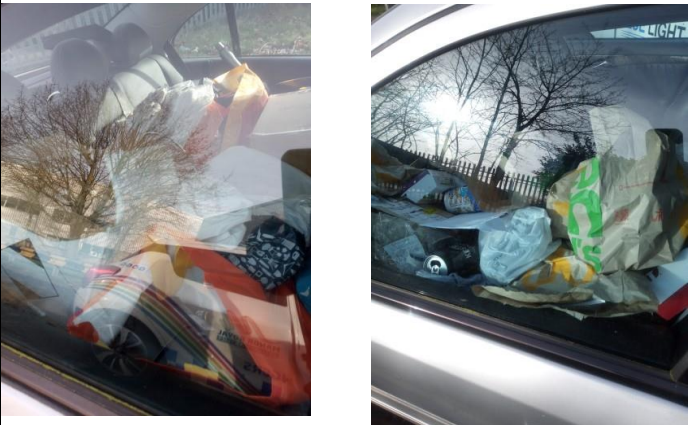
	<b>Report Type: Fly Tipping</b>
<b>Commentary</b>  <b>Tinsley Lane North</b>  <b>Tyres found and reported</b>	
	<b>Report Type: Public Realm Notes</b>
<b>Commentary</b>  Metcalf Way  Falling tree found lying the road,	
	<b>Report Type: Broken Signage</b>
<b>Commentary</b>  Woolborough Lane  Falling sign found at the above location.	

## MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT



	Report Type: Crime/Welfare
<b>Commentary</b>  Boots <b>Recovery</b> £1000 - £5000  <b>Details</b> Attended and spoke to staff at the above business location, who reported a lost of £2700 yesterday also £3000 on Sunday. We advise them to put all incidents on disc, we were unable to obtain any CCTV images due boots company policies.  County Oak Retail Park <b>Type</b> Welfare  <b>Details</b> Boots - Spoke with them about the importance of using disc to report incidents	


	Report Type: Recovery
<b>Commentary</b>  Tk Maxx <b>Recovery</b> £100 - £1000  <b>Details</b> We attended and stop the theft of ,£240 worth of items at the above business location mentioned, due to intelligence and quick response staff's were happy with the outcome of the situation.	

	Report Type: ASB
<b>Commentary</b>  County Oak Retail Park <b>Type</b> Welfare  <b>Details</b> Notice lots of burn out skid marks at the above location inside the car park.	




	Report Type: Caravans or sleeping in vehicles
<b>Commentary</b>  Tinsley Lane North  It is a possibility that this individual is living inside his car, and the vehicle has not got any MOT. The male has also go a caravan parked in the same location.	

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	Report Type: Street Cleanliness
<div><div>Commentary</div><div><p>Manor Royal Road <b>Type</b> Welfare</p><p><b>Details</b> a large amount of metal with jagged edges dangerous for walkers with dogs and children found in the wooded park of Crawters brook by the tagging point</p><p>Priestley Way</p><p>Priestley corner loads of rubbish</p></div></div>	<div></div>


	Report Type: Broken Fence
<div><div>Commentary</div><div><p>Rutherford Way</p><p>it's a broken fence on the entrance to Rutherford way from Gatwick road side</p></div></div>	<div></div>

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<p><b>Commentary</b></p> <p>Foot Patrol <b>Locations</b> Tinsley Lane North</p> <p><b>Details</b> same camper van and car parked all the time over night previously reported</p>	<p><b>Report Type: Caravans or sleeping in vehicles</b></p> 
<p><b>Commentary</b></p> <p>Foot Patrol <b>Locations</b> Maxwell Way</p> <p><b>Details</b> broken sign on the corner of Maxwell and Baird close</p>	<p><b>Report Type: Broken Signage</b></p> 
<p><b>Commentary</b></p> <p>Maxwell Way</p> <p>on Maxwell way damaged verge opposite Meadowbrook Industrial Estate</p>	<p><b>Report Type: Damaged Verge</b></p> 


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	Report Type: Damaged Verges / Street Cleanliness
<p><b>Commentary</b></p> <p>Kelvin Way</p> <p>caused by trucks parking and turning</p> <p>Kelvin Lane</p> <p>rubbish bags on verge outside business unum</p>	

	Report Type:
<p><b>Commentary</b></p> <p>Hydehurst Lane</p> <p>2 tents found in Hydehurst lane next to large rubbish pile looks lived in but not approached to see as unsafe as loan working, they are on private land</p>	


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	Report Type: Crime
<p><b>Commentary</b></p> <p>County Oak Retail Park <b>Type</b> Crime</p> <p><b>Details</b> a man on a push bike entered pets at home and stole 5 dog toys all in black, black jeans black rucksack black trainers black hat ginger beared left in the direction towards next out of county oak</p>	 A surveillance-style photograph of a person walking on a paved sidewalk. The person is wearing a dark jacket with a light-colored hood, dark pants, and a dark hat. They are carrying a dark rucksack. The word "front" is visible on the ground near their feet.


	Report Type: Street Cleanliness
<p><b>Commentary</b></p> <p>Whitworth Road</p> <p>loads of discarded bottles left on the verge</p>	 A photograph of a street verge. The verge is covered with a large amount of brown autumn leaves and several discarded white plastic bottles. A concrete curb separates the verge from the road.

	Report Type: Street Cleanliness
<p><b>Commentary</b></p> <p>County Oak Way</p> <p>discarded shopping trolley belonging to Aldi found outside business Tesla and Vulcan Ellis</p>	 A photograph of a silver metal shopping trolley lying on its side on a paved surface. The trolley is empty and appears to be discarded. In the background, there is a brick wall, some foliage, and a red bin.


## MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT


	Report Type: Crime
<b>Commentary</b>  County Oak Retail Park <b>Type</b> Crime  <b>Details</b> push bike found chained to a post road side of London road the push bike has been vandalised wheels missing and other parts	


	Report Type: Criminal or suspicious behaviour
<b>Commentary</b>  London Road  electrical box broken open on the London road on the corner of Manor Royal road and London road	

	Report Type: Welfare
<b>Commentary</b>  Gatwick Road <b>Type</b> Welfare  <b>Details</b> called the police due to big spillage on the hazelwick roundabout called 999 as cars are braking heavy and swerving to avoid the spillage.  Tinsley Lane <b>Type</b> Welfare  <b>Details</b> photos relate to earlier report of spillage on hazelwick roundabout slot as been cleared see photos but not clear as phone can't zoom in far enough	

## MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

	Report Type: Street Cleanliness
<b>Commentary</b>  Whittle Way  whittle way opposite BEW  <b>Litter or Dirt</b>	

	Report Type: Graffiti
<b>Commentary</b>  Fleming Way  graffiti found on bus shelter opposite Areotron	

	Report Type: Damaged Sign
<b>Commentary</b>  Gatwick Road  flag sign bent out of shape zone 4 at the bus stop on Gatwick road opposite Volvo	


## MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

	Report Type: Welfare
<b>Commentary</b>	
Acorn Retail Park <b>Type</b> Welfare	
<p><b>Details</b> received a radio call from Wickes about an elderly gentleman who has become confused with his whereabouts, the manager mark Rogers informed myself he was trying to order a door, but he kept giving two different addresses saying he lived in Crawley but also in London, I then tried to ask the gentleman who was here at the store with you, he kept saying Crawley I sked for a mobile to which he replied again with Crawley, I asked him if he can tell me where he is and he became unsure and started to panic saying Crawley more and more, at this point I said the the store manager that I was just popping outside to make a call, and I called Steve shaw for some advice, I then after a chat I called 999 and reported the situation, the police are now on scene at 16.04 and have now taken over, talking to him 2 pcso 42157 and pcso 41816 at the moment are still dealing with the elderly gentleman I have now had no further dealings with this situation 2 more pcso, on scene 42923 and 19820 the police have now take the gentleman home.</p>	

	Report Type: Street Cleanliness
<b>Commentary</b>	
Fleming Way	
on bus shelter opposite the base micro park	
	

	Report Type: Street Cleanliness
<b>Commentary</b>	
Hydehurst Lane	
man hole cover broken	
	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

Report Type: Tree Fallen	
<div>Commentary</div> <div>London Road</div> <div>fallen tree on London road just before the roundabout to Fleming way and the Acorn Carpark, the tree has gone through the wall of panattoni park</div>	

Find out more, including viewing other performance reports, at [www.manorroyal.org/rangers](http://www.manorroyal.org/rangers)